Solid Waste Study - Staff Recommendations

<u>#</u>	Recommendation	<u>Consultant</u>	<u>Staff</u>	Comments	Implementation Year
1	Route Drivers	Hire 3 Route Drivers	Hire 3 route Drivers	\$77k fully loaded cost	0
2	Street Sweeper	Increase Speed or Hire 1 driver	Hire 1 additional route driver	\$77k fully loaded cost	0
3	Increase City Safety Resources	\$100,000 Contract or Staff	\$50k annually starting year 1, increase to \$100k starting year 4	Assumes program expansion in year 1 and dedicated position in year 4	1 and 4
4	Develop Model Safety Program	\$30,000 to develop program	None	Initial safety improvements to result from Supervisors freed from other duties	0
5	Division Specific GIS Resources	\$50,000 for development	\$50,000 for development	Contract for developing program	1
6	Increase GIS Resources	\$75,000 Contract or Staff	\$75,000 Contract or Staff	Contract Services in Year 1, implement Staff addition in Year 2-3	1
7	Customer Service	2 CSR's- \$120,000	2 CSR's- \$120,000	Add 1 CSR in year 0, 2nd CSR in year 3	0,3
8	Division Specific Technology	Conduct Needs Analysis for CRM, OBC and Servers	Conduct Needs Analysis for CRM, OBC, Servers	Needs analysis \$25,000 - CRM, OBC, Containter Management Program and Mobile App Capital cost ~\$500,000. Annual licensing costs ~\$113,000. Capital and Annual costs may vary pending result of Needs Analysis	1
9	Hire 1 Mechanic	\$83,000 to Hire 1 Fleet Mechanic	\$83,000 to Hire 1 Fleet Mechanic	Any additional mechanics or schedule change will be addressed by Fleet and reflected in Interdepartmental Fees to Solid Waste	0
10	Management by Metrics	\$25,000 to develop program	Include Metric Development with Technology Needs Analysis	Metrics flow from data collected by technology	1
11	Vehicle Replacement	Replace Vehicles as Scheduled	Replace Vehicles as Scheduled	no additional cost	0
12	Vehicle Availability	Establish Minimum Vehicle Availability Standard	Establish Minimum Vehicle Availability Standard	no additional cost	0
13	Vehicle Impact Fee	Increase fee to between \$170,000 to \$323,000	Policy decision	See transmittal	0